

Tierra Shores Homeowners Association

May 2021 Newsletter



*A Newsletter for our Members of the
Tierra Shores Homeowners Association*

ASSOCIATION MEETINGS

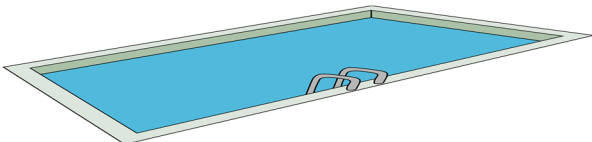
Board of Directors Meetings are held monthly. The next association meeting is scheduled for ***Wednesday, May 26, 2021** Executive (Closed) Session begins at 5:00 p.m. and General (Open) Session is usually at 6:00 p.m. Homeowners are encouraged to attend the General Session. Meeting agendas are posted 4 days in advance and are located in the bulletin board in front of the pool area.

ASSESSMENTS

Although 2020 presented its own challenges, the Association was able to maintain a solvent financial association. Please remember to pay your assessments prior to the 15th of every month to avoid any late fees moving forward. We look forward to continuing our focus and commitment throughout 2021.

POOL FORMS

Summer is almost here and we want you to enjoy the amenities! Please remember to submit the enclosed 2021 Pool Form which has been created and is copied on yellow paper this year. Please utilize this yellow copy when submitting it to the on-site office as only the yellow pool form will be accepted. We would also like to remind residents to ensure the pool and spa rules are being followed. We want to encourage everyone to continue to maintain social distancing and be safe and courteous to other residents.



ELECTRONIC COMMUNICATIONS

Take the time to GO Paperless. Free yourself from the clutter as well as save association printing and copying charges. Did you know that you can view and pay your bill online and receive Association documents via e-mail? Just log in and set your preferences. Visit <https://portal.optimumpm.com//>. While setting your preferences, please ensure that we have the most current emails, and contact information to reach you and/or your tenant(s) if applicable.

THE OWNER'S PORTAL

Optimum Professional Property Management, Inc. is a proponent of present day technologies that enhance our ability to provide great service consistently. Our management software, Vantaca, allows each owner private access to their account via a secure Owners' Portal. Owners can easily make payments, sign-up for our Auto-Pay Program, update their contact information – phone numbers, e-mail addresses and mailing addresses, set-up your communication preference to email to receive your billing statement or other Association letters via your email inbox, download forms or policies as well as view upcoming Association events, submit an architectural application, request maintenance or ask a question, even book a clubhouse reservation, and more!

REMINDER: NEW MANAGEMENT COMPANY

As you may know, the association is with a new management company. We are excited to be with Optimum Professional Property Management. Please remember to read the welcome letter provided to all owners last year. If you have any questions, you may find a lot of information on your homeowner portal as noted above. We are more than happy to assist in providing homeowners the ability to review billing statements, CC&R violations, governing documents as well as walk you through the homeowner portal. Please contact us if you have any questions or concerns.

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MANAGEMENT COMPANY

OPTIMUM PROFESSIONAL PROPERTY MANAGEMENT

Office: (714) 508-9070 / Fax: (714) 665-3000

Office Hours: Monday-Friday

8:00 a.m. to 5:00 p.m.

Market Place Center

230 Commerce, Suite 250

Irvine, CA 92602

PAYMENT DROP BOX

A drop box is located outside of the main entrance

Annette Chavez

On-Site Manager

(951) 301-6614

Email: achavez@optimumpm.com

Serina Washington

District Manager – Inland Empire

Extension 392

Email: swashington@optimumpm.com

Billing/Collections Department Option 1

Email: billing@optimumpm.com

Escrow Department Option 2

Email: escrow@optimumpm.com

Maintenance Option 3

Email: maintenance@optimumpm.com

BOARD OF DIRECTORS
John Forster, President
Linda VanKirk, Vice President
Calvin (Aaron) Martin, Secretary
Doug Kohman, Treasurer
Andrea Dunson, Member at Large

HOMEOWNER TO HOMEOWNER

Living in Tierra Shores offers many advantages, but at the same time does impose some restrictions. These restrictions are not meant as an inconvenience, but rather as a means of maintaining harmony and protecting property values in your community. With neighbors in such close proximity it can be difficult for everyone to get along. Backyard landscaping needs to be trimmed to not obstruct your neighbor's property. If you have overhanging tree branches or climbing vines please be sure to trim them regularly. A key to a happy community is respect. Respecting your neighbor's right to the quiet enjoyment of their home is part of the arrangement. Your neighbors will appreciate, and hopefully reciprocate, your efforts to lower the volume, keep your pets quiet and keeping interior remodeling and entertaining to reasonable hours.

TIERRA SHORES WEBSITE LAUNCH

The Tierra Shores Board of Directors is excited to announce the launch of the Association's Website by Optimum Professional Property Management.

Please take a moment to visit the website at <https://tierrashoreshoa.com>

Association Members will be able to pay assessments, view statements, the Associations Governing Documents, ARC Applications & Guidelines, Newsletters, submit Maintenance Requests, etc.