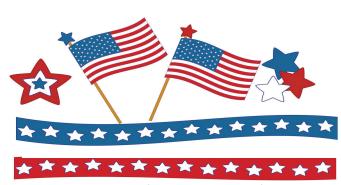
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# Tierra Shores Homeowners Association July 2021 Newsletter



A Newsletter for our Members of the Tierra Shores Homeowners Association

#### **ASSOCIATION MEETINGS**

Board of Directors Meetings are held monthly. The next association meeting and annual election is scheduled for \*Wednesday, July 28, 2021. Homeowners are encouraged to attend the General Session. Meeting agendas are posted 4 days in advance and are located in the bulletin board in front of the clubhouse area.

## FIREWORKS PROHIBITED IN RIVERSIDE COUNTY

Fireworks are illegal in Riverside County. Please leave the fireworks to the professionals. All fireworks whether so-called "safe and sane" or "illegal" are dangerous. Fireworks cause uncounted numbers of unnecessary injuries every year. Fireworks are also the cause of many fires that seriously damage homes and property. Please enjoy the holiday by taking in public fireworks shows.

This year, the Lake Elsinore Storm will be playing home games at Diamond Stadium over the July 4 holiday and fireworks will be part of the entertainment.



## ATTENTION HOMEOWNERS AND RENTERS

Absentee homeowners must be aware that the Association does not deal directly with any renters in matters pertaining to the home. It deals only with homeowners or their qualified agents (a legally contracted licensed property management company). We have experienced numerous calls from renters regarding violation letters. Please remember that you, as a homeowner, are responsible for your tenants' actions and the possibility of a hearing and fine will be assessed to your account if the violation is not resolved in a timely manner. It is recommended that you review the governing documents with your tenants, so they are aware of the rules and regulations in Tierra Shores.

#### THE OWNER'S PORTAL

Optimum Professional Property Management, Inc. is a proponent of present day technologies that enhance our ability to provide great service consistently. Our management software, Vantaca, allows each owner private access to their account via a secure Owners' Portal. Owners can easily make payments, sign-up for our Auto-Pay Program, update their contact information – phone numbers, e-mail addresses and mailing addresses, set-up your communication preference to email to receive your billing statement or other Association letters via your email inbox, download forms or polices as well as view upcoming Association events, submit an architectural application, request maintenance or ask a question, even book a clubhouse reservation, and more!

### **POOL RULES REMINDER**

We want you to enjoy living in Tierra Shores and continue to take advantage of utilizing the amenities. Please remember to review and comply with the pool rules and regulations. Also, please remember to notify management if you see any suspicious activity or vandalism being committed as the resident or visitor will be responsible for the repairs or replacement of any items being damaged. Thank you for your cooperation.

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## TIERRA SHORES WEBSITE/VIOLATION LETTERS

The Tierra Shores Board of Directors would like to remind you of the launching of the Association's Website by Optimum Professional Property Management.

Please take a moment to visit the website at <a href="https://tierrashoreshoa.com">https://tierrashoreshoa.com</a>

Association Members will be able to pay assessments, view statements, the Associations Governing Documents, ARC Applications & Guidelines, Newsletters, submit Maintenance Requests, etc.



It is the Association's responsibility to ensure that regular inspections of the community are conducted. We recognize that Residents who receive violation letters may feel

singled out or harassed. Your Board of Directors would like to assure you that this is not the case. The community is inspected every other month and letters are sent to all homes that are in violation of your rules and regulations. Please understand the purpose of these inspections as they are not to single any one out but to keep the value of your investment and your community beautiful!





### MANAGEMENT COMPANY OPTIMUM PROFESSIONAL PROPERTY MANAGEMENT

Office: (714) 508-9070 / Fax: (714) 665-3000

Office Hours: Monday-Friday

8:00 a.m. to 5:00 p.m.

Market Place Center

230 Commerce, Suite 250

Irvine, CA 92602

PAYMENT DROP BOX

A drop box is located outside of the main entrance

Annette Chavez On-Site Manager (951) 301-6614

Email: achavez@optimumpm.com

Serina Washington
District Manager – Inland Empire
Extension 392

Email: <a href="mailto:swashington@optimumpm.com">swashington@optimumpm.com</a>.

Billing/Collections Department Option 1
Email: billing@optimumpm.com

Escrow Department Option 2
Email: <a href="mailto:escrow@optimumpm.com">escrow@optimumpm.com</a>

Maintenance Option 3

Email: maintenance@optimumpm.com



BOARD OF DIRECTORS
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