# Tierra Shores Homeowners Association June 2022 Newsletter



A Newsletter for our Members of the Tierra Shores Homeowners Association

### **ASSOCIATION MEETINGS**

Board of Directors Meetings are held monthly. The next association meeting is scheduled for \*Wednesday, June 29, 2022 Executive (Closed) Session begins at 5:00 p.m. and General (Open) Session is usually at 6:00 p.m. Meeting agendas are posted 4 days in advance and are located in the bulletin board in front of the pool area.

#### **VOLUNTEERS NEEDED!!!**

Are you interested in having social activities for the community? Ice Cream Social? Summer BBQ's? Movie Nights? We need volunteers. Bring your ideas and suggestions!!! We need more homeowner participation. Let's enjoy getting together and planning activities for the upcoming summer months!





### **POOL RULES REMINDER**

Summer is here and we want you to enjoy the amenities! A few friendly reminders are as follows: The 2022 pool form which has been created and is copied on purple paper will need to be utilized when submitting it to the onsite office as only the purple pool form will be accepted. We want to encourage everyone to continue to maintain social distancing and be safe and courteous to other residents.





### **ON-SITE OFFICE HOURS REMINDER**

Monday – 7am – 1pm Tuesday – 7am – 11am Wednesday – 7am – 1pm Thursday - 7am – 3:30pm Friday – 7am – 1pm

If you have an emergency that cannot wait until the next business day, please contact Optimum at (800) 700-5744 so that someone may assist you.

### HAVE YOU UTILIZED THE PORTAL?

Optimum Professional Property Management, Inc. is a proponent of present day technologies that enhance our ability to provide great service consistently. Our management software, Vantaca, allows each owner private access to their account via a secure Owners' Portal. Owners can easily make payments, sign-up for our Auto-Pay Program, update their contact information – phone numbers, e-mail addresses and mailing addresses, set-up your communication preference to email to receive your billing statement or other Association letters via your email inbox, download forms or polices as well as view upcoming Association events, submit an architectural application, request maintenance or ask a question, even book a clubhouse reservation, and more!



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### MANAGEMENT COMPANY OPTIMUM PROFESSIONAL PROPERTY MANAGEMENT

Office: (714) 508-9070 / Fax: (714) 665-3000
Office Hours: Monday-Friday
8:00 a.m. to 5:00 p.m.
Market Place Center
230 Commerce, Suite 250
Irvine, CA 92602

#### **PAYMENT DROP BOX**

A drop box is located outside of the main entrance

Annette Chavez On-Site Manager (951) 301-6614

Email: achavez@optimumpm.com

Serina Washington
Director of Community Management
Extension 392

Email: swashington@optimumpm.com

Billing/Collections Department Option 1
Email: billing@optimumpm.com

Escrow Department Option 2
Email: escrow@optimumpm.com

Maintenance Option 3
Email: <a href="maintenance@optimumpm.com">maintenance@optimumpm.com</a>



BOARD OF DIRECTORS
Timothy Bach, President
Linda VanKirk, Vice President
Calvin (Aaron) Martin, Secretary
Christine Moreno, Treasurer
Andrea Dunson, Member at Large

### **VANDALISM**

We want you to enjoy living in Tierra Shores and continue to take advantage of utilizing the amenities. It has been brought to our attention that residents may be damaging light posts, damaging the pool restrooms, hanging on basketball nets or leaving kids and pets unattended at the park areas. We would like to remind you that repairs and replacement of components can get costly which affects the budget and possibly the homeowners! Please remember to notify management if you see any suspicious activity or vandalism being committed as the resident or visitors will be responsible for the repairs or replacement of any items being damaged. Thank you for your cooperation.

### **TIERRA SHORES WEBSITE**

The Tierra Shores Board of Directors would like to remind you of the launching of the Association's Website by Optimum Professional Property Management.

Please take a moment to visit the website at <a href="https://tierrashoreshoa.com">https://tierrashoreshoa.com</a>

Association Members will be able to pay assessments, view statements, the Associations Governing Documents, ARC Applications & Guidelines, Newsletters, submit Maintenance Requests, etc.